

California Public Utilities Commission  
Consumer Service and Information Division

**Energy Industry**  
**Consumer Contacts - Total Presented by Company and Category**  
**November 2015**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **November 2015**, broken down by the type of the contact (i.e. Category).

**Table 1 - Energy Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC917, ESP1092	Commerce Energy, Inc.	-	-	-	-	-	-	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC944	Consolidated Edison Solutions, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	99	38	137	11	7	18	8	13	21	7	5	12	2	15	17	43	11	54	1	-	1	260
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	6	9	15	1	1	2	-	2	2	2	2	4	1	1	2	2	3	5	-	-	-	30
ELC338, GAS338, MUL338	Southern California Edison Company	170	43	213	22	10	32	9	3	12	12	8	20	9	22	31	62	17	79	-	1	1	388
GAS904	Southern California Gas Company	26	18	44	4	4	8	1	32	33	-	-	-	1	-	1	91	54	145	-	1	1	232
GAS905	Southwest Gas Corporation	4	3	7	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	7
<b>Total</b>		305	112	417	38	22	60	18	52	70	21	15	36	13	38	51	198	85	283	1	2	3	920